

CSP Contacts FY 2016	1st Quarter FY2016	2nd Quarter FY2016	3rd Quarter FY2016	4th Quarter FY2016	FY 2016 Annual
ABUSE/NEGLECT					
Adult/Elder Abuse/Neglect	14				
Child Abuse/Neglect	12				
Subtotal	26	-	-	-	26
ADOPTION/FOSTER CARE					
Adoption	4				
Foster Care	3				
Subtotal	7	-	-	-	7
ANIMALS					
Subtotal	1				1
BASIC IMMEDIATE NEEDS					
Clothing/Personal Items	182				182
Emergency Food	1,485				1,485
Emergency Housing/Shelter	1,045				1,045
Household Items	160				160
Infant/Children Equipment	68				68
Subtotal	2,940	-	-	-	2,940
BUSINESS/PROFESSIONAL					
Business/Professional Licenses	-				
Subtotal	-	-	-	-	-
CASE MANAGEMENT					
Subtotal	111				111
CONSUMER					
Consumer Complaints	11				11
Consumer Credit/Money Mgmt.	129				129
Consumer Education	39				39
Consumer Protection	7				7
Subtotal	186	-	-	-	186
DAY CARE, CHILD/ADULT					
Adult Day Care	7				7
Child Care	26				26
Child Care Subsidy	123				123
Subtotal	156	-	-	-	156
DISABILITIES					
Assistive Technology/Devices	40				40
Disability Information	22				22
Disability Support Groups	3				3
Subtotal	65	-	-	-	65
DONATIONS					
Subtotal	25				25

EDUCATION					
Adult Education/GED/CEUs	80				80
Basic Ed / Literacy	1				1
Education for Children	35				35
Parenting Education	30				30
School Supply Assistance	83				83
Special Education	4				4
Tutoring	3				3
Subtotal	236	-	-	-	236
EMPLOYMENT					
Job Safety	4				4
Job Search/Placement	506				506
Job Training	47				47
Other Labor Issues	9				9
Sheltered Employment					-
Unemployment Insurance	27				27
Subtotal	593	-	-	-	593
ENVIRONMENTAL PROTECTION					
Other Environment	-	-	-	-	
Subtotal	-	-	-	-	-
FINANCIAL ASSISTANCE					
Burial Assistance	13				13
Car Repair Assistance	44				44
Financial Aid, Ongoing	42				42
Other Financial Aid	185				185
Other Utility Assistance	655				655
TANF, Asst. to Needy Families	113				113
Subtotal	1,052	-	-	-	1,052
FOOD					
Food Stamps	754				754
Home-Delivered Meals	2				2
Non-Emergency Food	107				107
Nutrition Supplements	8				8
Other Food	-				-
WIC Food Program	83				83
Subtotal	954	-	-	-	954
GOVERNMENT					
City Government	147				147
County Government	339				339
Federal Government	13				13
Immigration/Refugees	28				28
Legislators	-				-
Licensing, not Business	-				-
State Government	27				27
Taxes	9				9
Subtotal	563	-	-	-	563

HEALTH/MEDICAL					
AIDS/HIV	4				4
Dental Care	391				391
FAMIS -Family Medical Security	-				-
Free Clinic	390				390
Hospice Care	-				-
Medicaid	553				553
Medical Care/Treatment	86				86
Medical/Health Information	93				93
Medicare	53				53
Medication Payment Assistance	147				147
Nursing Home	11				11
Other Medical Financial Aid	32				32
STD, Sex Transmit Disease	2				2
Vital Statistics	2				2
Subtotal	1,764	-	-	-	1,764
HOLIDAY ASSISTANCE					
Other Holiday Assistance	58				58
Subtotal	58	-	-	-	58
HOME CARE					
Chore / Errand Services	16				16
Companion	8				8
Friendly Visitors	3				3
Home Health Aide	80				80
Home Nursing	52				52
Homemaker	12				12
Personal Care	65				65
Rehabilitation	5				5
Respite Care	13				13
Telephone Reassurance	1				1
Subtotal	255	-	-	-	255
HOUSING					
Assisted / Retirement Housing	71				71
Group Home	7				7
Home Ownership	11				11
Home Repair/Construction	10				10
Housing Search Assistance	461				461
Rent Aid	1,342				1,342
Subsidized Housing	378				378
Subtotal	2,280	-	-	-	2,280
I & R PRODUCTS					
2-1-1 VIRGINIA, Information About	4				4
No VA Database	390				390
No VA Services Directory	35				35
Other Organization's Directory	1				1
Subtotal	430	-	-	-	430

INSURANCE					
Insur. Counseling/Forms Asst.	17				17
Social Security	126				126
Subtotal	143	-	-	-	143
LEGAL					
Child Support	95				95
Court Services	8				8
Delinquency	15				15
Discrimination	2				2
Landlord/Tenant	27				27
Legal Advice/Representation	198				198
Offenders/Ex-Offenders	9				9
Probation/Parole/Diversion	-				-
Victim Services	8				8
Subtotal	362	-	-	-	362
MATERNAL & CHILD HEALTH					
Childbirth Preparation	2				2
Childhood Injury Prevention	8				8
Developmental Ed for Children	-				-
Family Planning/Birth Control	1				1
Hearing Testing	3				3
Immunizations	13				13
Pregnancy					-
Subtotal	27	-	-	-	27
MENTAL HEALTH					
Mental Health Counseling/Treat	113				113
Mental Health Crisis	20				20
Mental Health Information	40				40
Mental Health Support Groups	8				8
Subtotal	181	-	-	-	181
MENTORING					
Subtotal	-				-
OTHER INFORMATION					
Subtotal	360				360
PUBLIC SAFETY/PUBLIC WORKS					
Disaster, Natural or Man-made	-				-
Fire/Rescue	3				3
Strike Team	-				-
Streets/Highways	4				4
Subtotal	7	-	-	-	7

RECREATION/ORGANIZATIONS					
Recreation Facilities	6				6
Recreation Programs	15				15
Senior Centers	66				66
Teen Center/Programs	2				2
Subtotal	89	-	-	-	89
RUNAWAYS/MISSING PERSONS					
Runaways	-				-
Subtotal	-	-	-	-	-
SUBSTANCE ABUSE					
Alcohol Abuse/Addiction	11				11
Alcohol/Drug Support Group	5				5
Drug Abuse/Addiction	-	-	-	-	-
Subtotal	16	-	-	-	16
SUICIDE					
Information About Suicide	-				-
Subtotal	-	-	-	-	-
TRANSLATION/INTERPRETING					
Other Languages	10				10
Subtotal	10	-	-	-	10
TRANSPORTATION					
Mass Transit	119				119
Special Transportation	91				91
Subtotal	210	-	-	-	210
VIOLENCE					
Domestic Violence	96				96
Rape	3				3
Subtotal	99	-	-	-	99
VOLUNTEERISM					
Subtotal	8				8
Grand Total (All Categories):	13,214	-	-	-	13,214